

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: Spring 2022
Major: Management Information Systems (MIS)
Association of Information Systems (AIS) Member
Cumulative GPA: 3.2

EXPERIENCE: Mattress Firm, Newtown, Pa June 2019 – Jan 2020

Sales Associate-

- Sold products, services and delivered good quality customer service Operated cash registers, managed financial transactions, balanced drawers.
- Arranged deliveries for customers at convenient time windows, so the customers were happy and the delivery workers moved efficiently.
- Took care of customer complaints. These include product issues, delivery issues, or issues customers had with the company.

Goodman Plumbing

Jan 2018- Jan 2019

Apprentice Plumber

- Assisted journeymen plumbers with projects such as bathroom renovations and installations of water heaters and other house hold appliances.
- Handed out necessary tools to plumbers, and cleaned job sites.
- Studied building plans to assess necessary equipment for jobs.

Fresh Works, Richboro, Pa

May 2015 – June2017

Cook, Shift Manager

- Managed day to day food service operations. Worked with a team to complete orders and make all the food ordered in by customers.
- Presented bills to customers, accepted cash payments.
- Coordinated the closing of the restaurant and oversaw the closing of the restaurant to finish the day/night of work.

Technical Competencies:

- HTML
- JavaScript
- VS Code
- Microsoft Office
- SQL
- NoSQL
- MongoDB
- Web Development